

# Illinois State License Holding Company, Inc. Privacy Notice

**Effective Date:** March 03, 2024

## Introduction

This privacy notice describes how Illinois State License Holding Company, Inc. ("we," "us," or "our") collects, uses, stores, and shares your personal information when you use our services ("Services").

## What information do we collect?

We collect personal information that you voluntarily provide to us when you:

- Register on our website (<https://www.licenseholdingcompany.com/>) or any other website linked to this notice.
- Engage with us in other ways, including sales, marketing, or events.

The personal information we collect may include:

- Names
- Phone numbers
- Email addresses
- Mailing addresses
- Job titles
- Contact preferences
- Billing addresses

We **do not** process sensitive information or payment data (except for payment instrument number and security code, which are stored by Stripe: <https://stripe.com/privacy>).

Illinois State License Holding Company, Inc utilizes Stripe for payments, whose cookie policy can be found here: <https://stripe.com/legal/cookies-policy>

## How do we use your information?

We use your information for various reasons, including:

- Facilitating account creation and management
- Delivering and supporting the Services
- Responding to inquiries and offering support
- Sending administrative information (e.g., service changes, terms updates)
- Fulfilling and managing orders

- Sending marketing communications (with your consent)
- Protecting our Services (e.g., fraud prevention)
- Saving or protecting an individual's vital interest

### **Legal basis for processing your information**

We only process your information when we have a valid legal reason, such as:

- **Your consent** (which you can withdraw anytime)
- **Fulfilling a contract** with you
- **Our legitimate interests**, as long as they do not outweigh your rights and freedoms (e.g., sending marketing communications)
- **Legal obligations**

### **When and with whom do we share your information?**

We may share your information in specific situations, such as:

- Business transfers (e.g., mergers, acquisitions)
- If required by a court order
- Contact information for continuing education

### **How long do we keep your information?**

We keep your information for as long as necessary to fulfill the purposes outlined in this notice, unless required otherwise by law. When no longer needed, we securely delete or anonymize your information.

### **How do we keep your information safe?**

We have implemented security measures to protect your information, but no guarantee of complete security exists.

### **Do we collect information from minors?**

We do not knowingly collect information from children under 18.

### **Your privacy rights**

Depending on your location, you may have various privacy rights, including:

- Accessing and rectifying your information
- Restricting processing of your information
- Data portability (in some cases)
- Objecting to automated decision-making
- Withdrawing your consent

**Contact us**

If you have questions about this notice, contact us at [info@islhc.com](mailto:info@islhc.com) or by mail:

Illinois State License Holding Company, Inc.  
PO Box 286  
Grayslake, IL 60030